

Quality Policy Statement

FNS-QHSE-PCY-0011 Version 9.0

Flomatik Network Services Ltd ('Flomatik') seeks excellence in all aspects of its business, and is committed to consistently meet, or exceed, our stakeholders' expectations in product performance, service and delivery.

We will strive to conduct our business with a total commitment to our stakeholders and their requirements.

The management of the company are dedicated to the implementation and maintenance of a Quality Management System, compliant to BS EN ISO 9001:2015, to ensure that 'right first time' outputs are achieved. Employees will be empowered by the management team to be innovative and to keep abreast of current technological advances to ensure the Quality Management System continuously improves.

In order to achieve this goal, we work in a collaborative manner with our stakeholders and the entire Flomatik Network Services workforce. We must function as a team in our efforts to consistently provide our stakeholders with the best possible service levels.

We will achieve this by:

- Knowing who our stakeholders are and what they want - through collaboration and open communication.
- Understanding the requirements of our jobs and the systems that support us - through training and education.
- Making continuous improvement a part of every day and every job - through the use of team participation and on-going measurements (both internal and external).
- Keeping promises – through integrity and openness at all times.

- Being passionate about our jobs and the company.

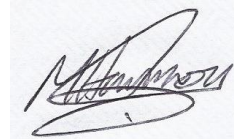
Continuous Improvement through:

- Alignment of our philosophy and goals.
- Responsibility and respect for our job and each other.
- Effective and intimate stakeholder relationships.
- Selecting and developing the best people by providing an innovative and open working culture.

We have established our quality policy to ensure that it:

- Is appropriate for our needs, our stakeholders.
- Commits us to meeting our own and our stakeholders' requirements and aiming for continuous improvement.
- Provides a framework for establishing and reviewing our quality objectives.
- Is communicated, understood and implemented throughout our whole operation.
- Is reviewed at least annually for continuing suitability.

**Signed on behalf of
Executive Steering Committee**



06/01/2022